

infrastructure

Invest in a stronger foundation

How to improve infrastructure management:

- 1 Work with a trusted IT advisor.
- 2 Create a long-term IT strategy, and review and modify it annually.
- 3 Assess your network regularly to identify any risks, inefficiencies or stability issues.
- 4 Implement recommended changes identified in the network assessment.
- 5 Prepare a business continuity plan that includes a disaster recovery plan.
- 6 Take advantage of new technologies to improve services, performance and efficiency.

microworks has over 28 years of experience building and maintaining infrastructure solutions.

We are one of Ottawa's original networking companies, and we have been successful because we take care to understand what our customers need and to satisfy their business requirements.

Our flexible, reliable solutions are based on industry-standard technologies from leading suppliers, including Microsoft, Cisco, Citrix, HP, and Bell Nexxia. We provide ongoing network support and emergency response (24/7/365), backup and recovery process and assessment, network monitoring, and security (anti-virus, anti-SPAM, VPN, firewall installation and services).

We have the highest customer retention rate in the industry. In 2010, **microworks** scored 100% in customer satisfaction in an independent survey.

As a Microsoft Gold Partner, we have extensive experience installing and integrating products like Microsoft SharePoint and Dynamics CRM.

microworks™

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A sound infrastructure is a sound investment:

You have a lot invested in your network. The software you use daily and the information that's critical to your business reside on this infrastructure.

You need to be sure that your infrastructure is safe, secure, and reliable.

After a catastrophic data loss through failure, theft, or intrusion, studies show that:

- Only 6% of companies survive
- 51% close within two years
- 43% never re-open

The loss of data has an enormous cost. Forrester Research calculated that each record lost in a security breach can cost a company between \$90-\$305 USD.

If you consider just how many records – documents, images, emails, etc. – are stored on a typical network, such a loss could translate into tens of thousands of dollars.

Protect your investment. **Talk to us today** about your infrastructure.